



## RJ CYCLING CAMPS ACCEPT BOOKINGS, SUBJECT TO THE FOLLOWING TERMS & CONDITIONS

(1) A booking form must be completed on behalf of the party with a lead name, accepting the terms of these booking conditions, and sent with the deposit of £150 per person travelling. The lead name is responsible for ensuring all information regarding the holiday is forwarded to the other members of the party. All members of the party are bound by these Terms & Conditions.

If making a booking within 6 weeks (42 days) of your departure date, the total cost of the holiday must be paid in full.

(2) No booking can be considered definite until the accommodation and any travel arrangements have been confirmed on receipt of the deposit, and the client so advised by RJ Cycling Camps in writing.

(3) The balance of your holiday must be paid at least 6 weeks (42 days) before your departure date; an invoice will be sent to you before this time. If the balance is not paid by the due date, then we reserve the right to cancel your holiday and apply any necessary cancellation and administration charges.

(4) RJ Cycling Camps reserves the right to amend or cancel any arrangements as they see necessary should the situation arise. In all cases, we will inform you at the earliest opportunity of any changes that have been made. Any payments already received would be refunded in full.

(5) All prices quoted are subject to change without notice. Surcharges can be applied if there are Government imposed increases such as VAT and currency exchange rate variations. Any changes will be notified at the time of booking or as soon as possible prior to the date of departure.

(6) If one or all of your party members have to cancel the booking, it must be confirmed in writing immediately by the lead named person on the booking. Once RJ Cycling Camps is in receipt of the cancellation notice, the booking or portion thereof, will be subject to the cancellation charges listed below:-

- If the cancellation is received more than 40 days prior to departure – a cancellation fee of £150 per person will be retained.
- If the cancellation is received 23-40 days prior to departure – 50% of the total holiday cost.
- If the cancellation is received 16-22 days prior to departure – 80% of the total holiday cost.
- If the cancellation is received 15-0 days prior to departure – up to 100% of the total holiday cost.

(7) By taking part in any holiday or camp organised by RJ Cycling Camps is at your own risk and neither RJ Cycling Camps nor any employee are responsible or liable for any injury, accident, loss or death, at any time during your holiday.

(8) It is compulsory for every person booked on a RJ Cycling Camp to have a travel insurance policy in place before departure, **and that it covers road cycling as an activity**. Failure to present proof of insurance on arrival will mean you cannot take part on a RJ Cycling Camp. We strongly recommend that a travel insurance policy is purchased once your booking has been confirmed. This will then insure you not only for the duration of your trip but for any unforeseen eventualities before you depart, which could result in you being unable to travel; e.g. illness, accident or redundancy. If the reason for cancellation is covered under your insurance policy, you may be able to re-claim the charges back listed in (6).

It is also strongly advisable you carry a European Health Insurance Card (EHIC). The EHIC covers treatment that is medically necessary until your planned return home, while visiting any country in the European Economic Area (EEA). Treatment should be provided on the same basis as it would be to a resident of that country, either at a reduced cost or, in many cases, for free. The EHIC also covers the treatment of pre-existing medical conditions.

EHICs are issued **free** of charge on an individual basis and are available from the Post Office or online. Please note that an EHIC is **not** a substitute for comprehensive travel insurance.

(9) RJ Cycling Camps reserves the right to amend or cancel rides based on weather and/or road conditions, as well as the ability of a rider. It is compulsory to wear a helmet on any ride. Supervision of anyone in the party under the age of 18, is the responsibility of the adults included on the booking and not of RJ Cycling Camps. Riders are personally responsible for complying with all road traffic laws and regulations. Any behaviour witnessed, which is



considered to be inappropriate, irresponsible, dangerous or offensive, including any illegal act, will not be tolerated. We reserve the right to prevent or remove you from future rides if we consider it necessary. No refunds will be given if this situation occurs.

(10) We can assure you that every attention has been given to ensure that your holiday runs as smoothly as possible. However, RJ Cycling Camps do not own or operate the accommodation, transfer vehicles, bikes or other services offered and therefore is not responsible should these fail to provide. RJ Cycling Camps is not liable or responsible for any loss/theft or damage to property, equipment or belongings at any time. The information available relating to the service providers is based on investigations, which are believed to be as accurate as possible.

(11) RJ Cycling Camps will not be liable for any death, illness, injury, damage, loss, accident or delay which maybe caused by any defect in a vehicle, hire bike or through the acts and/or omissions of any company or person.

(12) Photographs, likenesses or images of participants secured or taken on any of our holidays may be used by RJ Cycling Camps without remuneration in all media for bona fide promotional or marketing purposes.

(13) RJ Cycling Camps will not be held responsible for amendments or cancellations made to holidays due to war, threat of war, riots, civil strife, industrial disputes, terrorist activity, natural or nuclear disasters, fire, technical problems to transport, closure of ports or airports, adverse weather conditions or any other circumstances amounting to *force majeure*.

(14) This agreement between you and RJ Cycling Camps will be governed by English law and any matter or dispute in connection with this contract will be subject to the exclusive jurisdiction of the English court.